



## Auto Body Shop

**To:**

**Fax:**

**Phone:**

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<u>Michael</u>	<u>Kaess</u>	1. Greeted	<input checked="" type="checkbox"/>		
RO:10951	Repeat Customer	2. Body	<input checked="" type="checkbox"/>	Mark	
H:1234567890	W:	Paint	<input checked="" type="checkbox"/>	Kevin	
\$911	1999 Jeep	Mech	<input checked="" type="checkbox"/>		
	Select Service	Detail	<input checked="" type="checkbox"/>		
Hot Sheet Sent?	10/28	3. Cleanliness	<input type="checkbox"/>	a	Overspray on the window.
		4. Service	<input checked="" type="checkbox"/>	Bill	
		5. Communication	<input checked="" type="checkbox"/>		
		6. On Time	<input checked="" type="checkbox"/>		
		7. 2nd Return Visit	<input type="checkbox"/>		
		8. Refer Shop	<input type="checkbox"/>		No, did services that were charged for and not done.
		9. Handle Claim	<input type="checkbox"/>		Customer was not happy the way things were handled.
		10. Recommend Ins.	<input type="checkbox"/>		No, due to the rate increases.
		Claimant?	<input type="checkbox"/>		

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**Any questions can be directed to Erich Keller (800) 343-0641 x117 or ekeller@csicomplete.com**